st george community.

ANNUAL REPORT



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Annual Report 2025 Introduction



GUIDED BY VALUES, DRIVEN BY COMMUNITY

Welcome to our 2025 Annual Report - a reflection of another year of progress, partnership, and purpose. This year, we've continued to evolve and strengthen our services, guided by our shared values and inspired by the people who bring them to life each day.

At St George Community, our values are more than guiding principles - they are lived through every action, every journey, and every conversation. **Safety** remains at the heart of everything we do, ensuring every person we support can travel and participate in the community with confidence. Through **teamwork** and **respect**, our staff and volunteers work side by side, embracing diversity and collaboration to achieve the best outcomes for all. We strive for **excellence**, continually improving our services and celebrating those who go above and beyond. And through **integrity**, we uphold strong governance, sound financial management, and compliance with the standards that safeguard our future.













VISION

Facilitate a good quality of life, strong connections and independence for our clients.

MISSION

Enhance the Independence of people in our community

• By providing trusted and reliable services across multiple aspects of daily life, our team is dedicated to enabling clients in maintaining their independence within their personal lives and in the community.

Facilitate people's ability to remain living in their own homes with dignity and choice

 The information and services we provide are tailored to each individual client and drive targeted assistance that helps ensure good quality of life. We also provide resources for clients, friends and family, and the community which are designed to support our initiatives.

Provide support for vulnerable and disadvantaged individuals

• Independence and quality of life are underpinned by being able to access support services that meet each individual's needs. We strive each day to ensure that their needs are met and assist whenever possible.

Foster autonomy and connections

• By providing opportunities, information, and a suite of services, we aim to reduce isolation, and help people in our community to exercise their choice and control.

Offer quality, caring service

• Care, compassion and experience are required to be a provider of choice within the community services sector, and our team embodies these traits.

Annual Report 2025 Strategic Plan

STRATEGIC PLAN

Strong foundations. Clear direction. Sustainable future.

The coming years will be a defining period for St George Community (SGC) as the sector transitions to the new Support at Home program and the phased conclusion of the Commonwealth Home Support Programme (CHSP) in July 2027.

SGC is preparing for this shift with purpose and clarity. Our strategy focuses on building a sustainable service model that supports older people and people with disability through both funded and non-funded programs. We are investing in the systems, partnerships, and capabilities that will allow us to thrive in a more integrated, client-driven environment.

Over the past year, strengthened governance. our financial, and workforce foundations to position SGC for the next stage of reform. This includes enhancing data and digital systems, aligning practice with the new Aged Care Act 2024, and maintaining compliance under the NDIS Practice Standards. These steps ensure that our organisation remains agile, transparent, responsive to emerging consumer expectations.

Our forward plan centres on three priorities:



Reform Readiness -

Continuing our transition planning for the Support at Home framework, with a focus on seamless continuity of care for clients.



Service Diversification -

Expanding SGC's offering to include flexible, non-funded services that meet the growing demand for personalised and community-based supports.



Sustainable Growth -

Strengthening our financial resilience and operational efficiency to ensure SGC can continue delivering high-quality, accessible services well beyond the current funding environment.

As SGC moves toward 2027, our unchanged: vision remains to empower people to live independently, stay connected, and experience genuine choice dignity in every stage of life. With strong leadership, dedicated staff, and community trust, we are ready to shape the future of aged and disability care in our region.

MEET OUR TEAM

BOARD MEMBERS



Chair



Elizabeth Weston Gavin Reynolds Board



Dr Sue Qu Board



Deirdre Campbell Board

LEADERSHIP TEAM



Natasha Stokes CFO



Nurina Simpson Operations & Development Manager



Mark Scheuer Fleet Manager (Retiring)



Louise Musgrove Finance Manager

Meet the team whose expertise, dedication, and collaborative spirit continue to strengthen St George Community and drive our growth.

DRIVING OUR PURPOSE

Thank you to our volunteers

At St George Community, volunteering is more than a helping hand, it's a shared spirit. Every trip taken, every steady arm offered, every phone answered, every warm conversation shared... it all adds up to something powerful: **connection.** Our volunteers bring care, energy, and humanity into every corner of our work, and we are deeply grateful. Here a just a few of the brilliant people who make up our volunteer community.



Else Brown, Office Volunteer

Else brings warmth, efficiency, and empathy to every call she answers. Volunteering has helped her find joy and connection.



Evelyn Webster, Volunteer Carer

From client to carer, Evelyn has done it all - bringing joy to isolated seniors, helping on the buses, and offering companionship.



Adrian Ford – Volunteer Driver

After a career in customs broking, Adrian took to the road. His steady presence and kindness help clients feel safe, seen, and supported.



Whether on a social outing or back at HQ, Nerine brings calm, humour, and genuine care to every interaction.



OUR PEOPLE, OUR PURPOSE

Celebrating the dedicated staff who bring St George Community to life

Behind every safe trip, friendly conversation, and meaningful connection are the staff who make it all possible. From the drivers and carers on the front line to the coordinators and support teams behind the scenes, each person plays a vital role in helping our clients live independently, stay connected, and feel part of their community.





Annual Report 2025 Our Staff



Our carers and support workers are the people clients know and trust — offering both practical help and genuine companionship. Carers assist clients on transport services and group outings, ensuring every journey is safe, comfortable, and friendly. Our NDIS support workers provide personalised one-on-one assistance, helping clients build confidence, independence, and connection at home and in the community. Together, they bring warmth, professionalism, and care to every interaction — embodying the values that make St George Community unique.



Our drivers are often the first friendly faces clients see each day and the reassuring presence that makes every journey feel safe and personal. Safety is always their top priority. From assisting passengers on and off the vehicle to maintaining high driving standards and well-kept vehicles, they ensure every trip is completed with care and confidence. But their role goes beyond transport — they provide connection, conversation, and kindness along the way. Their professionalism, patience, and commitment to safety reflect the values that define St George Community.

MESSAGE FROM THE CHAIR



I am pleased to present the Chairperson's Report for St George Community (SGC) for the financial year 2024–2025. This year has been one of significant transformation, consolidation, and preparation for a new chapter in our organisation's history.

SGC continued to deliver essential transport services to older people, people with disability, and those experiencing mobility challenges across our region. Despite the evolving funding and policy landscape, our commitment to safety, reliability, and community connection has remained steadfast.

Financially, 2024-25 was a period of deliberate investment and transition.

The organisation recorded a deficit of \$370,032, compared to a \$25,759 surplus in 2023-24. This result reflects planned investment in systems, workforce training, and governance uplift - essential steps to ensure readiness for the forthcoming Support at Home reforms and the implementation of our compliance and HR systems.

Total revenue for the year was \$4.4 million, with a 14% increase in total trips delivered under the Commonwealth Home Support and Community Transport Programs, demonstrating continued demand for our services and strong community trust.

Despite this year's increased costs, including wage indexation and software expenses, the organisation remains in a robust financial position with million in current assets including \$2.9 million in cash and term deposits. These reserves ensure financial sustainability while allowing SGC continue to investing in quality, safety, and innovation.

A major highlight of the year was SGC's successful approval as an Aged Care Provider - an achievement that recognises the organisation's long-standing commitment to high-quality, person-centred care.

This milestone followed an extensive program of organisational uplift, including more than 4,000 hours of staff and volunteer training to ensure our systems, policies, and practices align with the new Aged Care Standards.

In addition, we achieved NDIS re-accreditation, reflecting our commitment to consistent quality and accountability across all service streams.

The Board has continued to oversee the implementation of our refreshed strategic plan, with priorities focused on expanding service capacity, strengthening compliance governance frameworks, and improving technology and fleet efficiency. We have also deepened our focus on workforce development and volunteer engagement - both critical to ensuring SGC remains resilient responsive to our community's needs.

This year brought changes to Board composition as we farewelled longstanding Board members (Chris Tyler and Stephen Downes) and our former Treasurer (John Harrison), whose contributions over many years have been deeply valued.

We were delighted to continue our work with Dr Sue Qu, Gavin Reynolds, and Deirdre Campbell, each bringing valuable skills and diverse perspectives, to take our organisation forward.

I would like to extend my sincere thanks to our CEO, Natasha Stokes, for her exceptional leadership throughout this period of reform and renewal. Under her direction, SGC has modernised systems, uplifted its maintained capability, and strong operational performance durina challenging transition period. I also acknowledge our staff and volunteers, as the lifeblood of SGC. Your dedication and compassion remain the foundation of our success.

As we look ahead, SGC enters 2026 stronger and more capable than ever. With a skilled Board, a dedicated team, and a clear strategic direction, we are well-positioned to meet future challenges and continue delivering exceptional services to the community.

At the upcoming AGM, I will be retiring from the Board after nine years of service. I am immensely proud of all that has been achieved during my tenure and confident that the organisation will continue to build on this strong foundation.

Thank you to our Board, CEO, staff, volunteers, and community partners for their commitment, professionalism, and shared sense of purpose. Together, we have ensured that St George Community remains a trusted and valued part of the lives of those we serve.

Elizabeth Weston
Chair, St George Community (SGC)

MESSAGE FROM THE CEO



This year has been one of the most consequential in SGC's history. I am proud to share that SGC is now an approved provider of aged care, a milestone that recognises our long-standing commitment to safe, high-quality support for older people in our community. Achieving this status demanded a whole-of-organisation effort as we prepared for and aligned with the new Aged Care Act reforms.

To get there, we delivered an extensive organisational preparedness program spanning governance, policy and practice, and IT systems, ensuring our frameworks, data, and day-to-day operations meet the letter and spirit of the new standards.

Most importantly, our people leaned in: Board members, staff, and volunteers completed over 4,000 hours of training to uplift capability and embed a culture of safety, dignity, and continuous improvement across SGC.

Alongside this internal work, we also celebrated connection with our clients. volunteers, and community partners. Our social outings program grew in both variety and participation, with highlights including our spring coastal tours, Christmas lights events, and local lunch excursions that brought friendship, laughter, and a sense of belonging to so many of our clients. SGC also proudly represented the community transport sector at key forums and conferences throughout the year, including the Metropolitan Sydney Community Transport Forum and national aged care and disability sector events, where our team contributed insights and shared our innovative approach to clientcentred transport and service integration.

Importantly, SGC's impact was also recognised beyond our own community. In parliamentary а Community Recognition Statement, Chris **NSW** Premier Minns acknowledged St George Community for outstanding its contribution to local residents and its commitment to inclusive. highquality community services, moment of pride for our entire team.

I want to thank every member of our team for this extraordinary effort. Your professionalism, resilience, and care for clients under significant reform pressures have been inspiring. I also extend my heartfelt thanks to our clients for their unwavering commitment to SGC. Your trust is our greatest responsibility and our daily motivation.

SERVICE QUALITY & ACCREDITATION

Alongside our aged care transition, we successfully completed our **NDIS** reaccreditation, reflecting robust safeguards, clear client pathways, and a workforce committed to person-centred achievements, practice. These dual Aged Care approval and **NDIS** reaccreditation. demonstrate SGC's readiness to serve across life stages with consistent quality and accountability.

FINANCIAL PERFORMANCE & OUTLOOK

We are reporting a deficit this year. This result was a necessary investment in our organisational readiness, absorbing rising costs while funding governance uplift, training, and systems to meet new regulatory settings. These position SGC to operate more efficiently, securely, and sustainably. We are futurefocused, with clear operational plans to strengthen utilisation, improve control, and grow services responsibly. With these foundations in place, we expect 2026 to be a significantly better year.

PEOPLE & COMMUNITY

Operationally, we are saying goodbye to Mark Scheuer, our Fleet Manager, after 12 years of incredible service. Mark's dedication to reliability, safety, and client dignity has moved thousands of journeys and countless lives. Thank you, Mark, you leave a lasting legacy.

Many of our volunteers reached milestones of five, 10, and even 15 years of service this year. Their generosity and spirit continue to be the heartbeat of SGC.

To all those we have lost along the way in 2025, we remember you. And to those who have recently joined SGC, welcome, we're thrilled to have you with us.

In closing, this has been a year of hard work, deep learning, and meaningful progress. We have strengthened SGC's foundations. achieved critical accreditations, invested in our people and systems, and kept our clients at the centre of every decision. My sincere thanks to our Board, our staff and volunteers. and our clients and community partners.

Together, we are ready for the next chapter and determined to make 2026 our strongest year yet.

Natasha Stokes

CEO, St George Community (SGC)

SEVEN PILLARS OF WORKING AT st george community.

Codes of Conduct



We all work under the Aged Care Code of Conduct and, for NDIS services, the NDIS Code of Conduct. They boil down to three things:

- Treat clients with respect and dignity.
- Be safe and honest in everything we do.
- Speak up when something is wrong.

These are not just policies - they are legal obligations

Statement of Rights



It's not just a poster.
Clients have
enforceable rights:
safety, respect,
choice, privacy, and to
have their complaints
heard.

Strengthened Standards



The strengthened Aged Care Standards are clear:

- Infection prevention is everyone's job.
- Cultural safety matters. We respect CALD and Aboriginal clients.
- Continuous improvement means every idea counts - if you see a better way, speak up

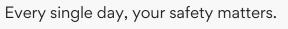
Workplace Behaviour



This one needs to be crystal clear: bullying and harassment have no place here.

If you are bullied, or if you see it, you must report it. It will be investigated. This is a legal obligation under WHS and Fair Work - and also part of your Code of Conduct

WHS & Safe Work Practices





- Lift safely, ask for help, use equipment.
- Manage fatigue if you are too tired to drive safely, speak up.
- Report hazards and near misses so we can fix them.
- Our duty of care applies to staff as well as clients

Right to Disconnect



This is new. From 2025, you have the legal right to disconnect outside your work hours. That means no expectation to answer calls, texts, or emails once you finish, unless you're on call or it's a true emergency. This law supports your wellbeing and prevents fatigue.

Whistleblower Protections



If you see serious misconduct - fraud, safety breaches, abuse - you can report it without fear. Whistleblower legislation protects you from reprisals. That means your job, hours, or conditions cannot be affected for speaking up. Reports can be made to me, the Board, or externally if needed

MILESTONES IN MOTION

Tracking our journey, recognising our successes

Number of Active Transport Clients

2,060

NDIS



0,497

Total hours of 1:1 support delivered

Our Team		
101	Team members	
61	Staff	
36	Volunteers	
4	Board Members	

- •	
Irit	26
	,,



36,342

Individual Local Transport Trips



22,772

Social Outing Trips



5,193

Out Of Area Trips



2,620

Shopping Trips



1,224

Bingo Trips



1,671

BActive Trips



5,616

Overnight Trips





CONNECTING WITH OUR COMMUNITY

2025 Marketing Overview



Spontaneous solace found



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OUR APPROACH

In 2025, St George Community strengthened marketing and communications to support the growth of all our services across Sydney. With the appointment of a Marketing and Communications Coordinator, we focused on strengthening the brand and sharing our stories to engage our community, and build connections.

Storytelling became central; sharing client experiences and volunteer profiles across social media, particularly Facebook.

Our refreshed monthly newsletter now offers a cleaner, more engaging design that highlights social outings, overnight trips, and key organisational updates.

We increased our presence at local community events and through local print advertising, strengthening connections with potential clients and strategic partners.

Internal communications has also been a priority, recognising our staff as key brand ambassadors. Initiatives such as a monthly all-staff email with organisational updates have fostered engagement and information sharing, a practice we will continue into the future.











LOOKING AHEAD

in 2026, our marketing strategy will focus on:

- Strengthening our digital presence through Google Ads, SEO, social media boosts, and a refreshed website.
- Community outreach and local engagement, including local expos and events.
- Referral and conversion strategies to re-engage support networks and improve client sign-up rates.
- PR and media outreach, generating editorial features and partnering with disability organisations to amplify our reach.

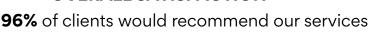


2025 CLIENT SATISFACTION SURVEY WHAT OUR CLIENTS TOLD US!



More than **200** clients participated in the 2025 Survey

OVERALL SATISFACTION



Clients gave us an average satisfaction score of **4.8 out of 5**



Over 90% of clients rated our staff as Very Good or Excellent (incl, drivers, carers, and office staff)

* What Clients Value Most

Friendly, Caring Drivers & Carers



Clients highlighted the kindness, empathy, patience, and consistent "above and beyond" support shown by our frontline team every day.

Reliability & Safety

On-time, trustworthy transport that gives clients the confidence to get where they need to go.

♥ Helpful Office Staff

- 94% rated office friendliness/helpfulness as Very Good or Excellent
- 93% rated office accuracy in bookings as Very Good or Excellent

Social Connection & Companionship

In open comments, clients repeatedly mentioned "friendship," "connection," and "not feeling isolated" as the biggest benefit of our services.

Feedback Themes

☑ The Good Stuff

- "Drivers are very friendly. No complaints."
- "Carers are wonderful, always helping with bags and walkers."
- "Office staff treat me wonderfully and make me feel I belong."
- "This service is a lifeline safe, affordable and essential."

Opportunities to Improve -A Plan for 2026 is Complete

Pick-ups & travel time - some clients felt pick-ups were too early or trips too long with multiple stops.

Comfort on longer trips - requests for better seating on all-day outings.

Affordability – clients want us to consider the extra costs (meals, coffee, entry fees) that make outings feel more expensive.

Communication – clients asked for clearer emails, including showing the organisation name as the sender. More hard-copy newsletters, and even name tags on outings to make socialising easier.

Annual Report 2025 Our Services

OUR SERVICES

Come along for the ride



* St George Community provides door-to-door individual transport to help you get to and from medical and personal appointments.

TRANSPORT



For individuals with an NDIS plan, one-on-one support is available to provide help at home, and to assist with access to the community, employment, and social or recreational activities.

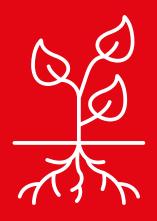
NDIS SUPPORTS



* Stay active, social, and connected with a wide range of outings offered five days per week. Our **BActive** program links you with community-based activities that boost both body and mind.

SOCIAL & ACTIVE LIVING

BUILDING STABILITY, INVESTING IN THE FUTURE



Explore our financial performance for 2024–25, a year of deliberate investment in systems, training, and governance to strengthen our foundations. These strategic outlays position St George Community for sustainable growth and long-term financial stability.

This is an extract only and the full report can be found at www.stgct.org.au

TREASURER'S REPORT

The 2024-25 financial year was a period of transition and strategic realignment for St George Community (SGC), as we continued to adapt to a changing funding environment and prepare for the upcoming Support at Home Framework.

While the year closed with a deficit of \$370,032 (compared to a \$25,759 surplus in 2023-24), this result reflects deliberate investment in systems, service reliability, and future-readiness rather than a structural weakness. It was also the first year since the onset of COVID-19 in which no additional grant or government support was brought to account, marking a return to a more standard operating environment. Revenue from our NDIS 1-on-1 business experienced a \$200k downturn.

REVENUE & SERVICE ACTIVITY

Total revenue for the year was \$4.4 million, a modest decrease from \$4.5 million in the prior year. Our CHSP and Community Transport Program (CTP) services saw a 14% increase in total trips, demonstrating strong community demand and trust in our service. This growth, however, stretched our block funding (\$2.42m, up from \$2.3m) across a greater number of services.

We also trialled the use of taxis for individual city medical transport to improve reliability and client experience - an initiative that proved popular and increased service utilisation. However, this service came at a cost to SGC. In April 2025, customer contributions were adjusted for the first time in over a decade, ensuring ongoing service quality and financial sustainability.

Our overnight CHSP trips remain popular and cost-effective, while our Home Care Package transport business continues to expand, with pricing adjustments underway to achieve full cost recovery.

NDIS transport revenue decreased slightly from \$325k to \$311k, primarily due to one high-value participant ceasing services. In our NDIS One-on-One support services, revenue fell by \$200k, again due to a participant's change in circumstances. In response, our NDIS Co-ordinator is actively diversifying our participant base to strengthen stability and reduce future exposure to individual client turnover.

Bus hire revenue reduced by \$70k (47%) following Calvary Healthcare's decision to operate its own vehicle.

EXPENDITURE AND INVESTMENT

Total expenditure increased modestly by 3.38% (\$162k) to \$4.9m, reflecting the:

- · 3.75% award wage increase, as part of the Fair Work Commission Wage Review
- · Self-funding of the scheduling and dispatch software (\$70k), and
- · Additional costs associated with the city taxi trial (\$80k)

Staff remuneration and fleet costs continue to represent the majority of expenditure (88%), with compliance, training, and system investments rising in preparation for Support at Home. These are essential to maintaining quality, safety, and readiness under the new Aged Care framework.

CONTINUED...

FINANCIAL POSITION

Despite the operating deficit, St George Community remains in a strong financial position.







Outflow



Current Assets

Current Liabilities

Net Cash Operating

Cash & Term Deposits

\$3.4m 2023-24

\$502k 2023-24

\$66k 2023-24

\$3.1m 2023-24

These figures confirm a robust balance sheet, with sufficient liquidity to support service continuity, system upgrades and future growth initiatives.

LOOKING AHEAD

The Board is steadfast in its commitment to the highest standards of governance, in accordance with the Australian Charities and Not-for-profits Commission Governance Standards and upholds the Australian Institute of Company Directors Not-for-Profit Governance Principles to maintain responsible stewardship, integrity, accountability and strong risk management practices on behalf of the organisation. The board is also focused on delivering the highest standards of quality care, while advancing our approach to risk management to ensure the safety, trust and wellbeing of all we care are prioritised.

A strong compliance focus across the organisation, to ensure all employees and volunteers meet the current training and regulatory standards, an provide a solid preparation for Support at Home reforms.

ACKNOWLEDGEMENTS

SGC remains in a stable and forward-looking financial position, with a united focus on sustainability, innovation and community impact. I extend my sincere appreciation to our Board, CEO Natasha Stokes, employees and volunteers for their dedication and contribution during this pivotal year of change and growth.

Annual Report 2025 Financial Report

FINANCIAL REPORT (Extract)

STATEMENT OF PROFIT & OR LOSS & OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED JUNE 2025

	Note	2025	2024
		\$	\$
Revenue	2	4,446,912	4,548,099
Finance income	2	113,535	118,835
Other income	2	16,584	144,365
		4,577,031	4,811,299
Employee benefits expense	3	(3,647,323)	(3,704,774)
Depreciation and amortisation expense		(137,091)	(115,993)
Transport costs		(439,159)	(378,080)
Administration expenses		(225,648)	(176,699)
Volunteer costs and reimbursements		(82,506)	(85,715)
Lease expenses		(121,311)	(118,582)
Insurance expense		(92,467)	(84,073)
Other operating expenses	3	(201,558)	(121,624)
Surplus before income tax	,	(370,032)	25,759
Income tax (expense) / benefit		-	
Surplus for the year attributable to members of the entity		(370,032)	25,759
Other comprehensive income		-	-
Total other comprehensive income for the year, net of tax		(370,032)	25,759
Total comprehensive income for the year attributable to members		(370,032)	25,759

STATEMENT OF FINANCIAL POSITION AS AT JUNE 2025

	Note	2025	2024
		\$	\$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	4	518,912	619,388
Trade and other receivables	5	234,724	277,031
Financial assets	8	2,417,989	2,454,821
Other assets	6	34,417	29,423
TOTAL CURRENT ASSETS		3,206,042	3,380,663
NON-CURRENT ASSETS			
Property, plant and equipment	7	685,990	794,261
TOTAL NON-CURRENT ASSETS		685,990	794,261
TOTAL ASSETS		3,892,032	4,174,924
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	9	205,311	153,581
Employee Benefits	11	375,134	335,641
Other liabilities	12	3,691	12,920
TOTAL CURRENT LIABILITIES		584,136	502,142
NON-CURRENT LIABILITIES			
Employee Benefits	11	89,910	84,764
TOTAL NON-CURRENT LIABILITIES		89,910	84,764
TOTAL LIABILITIES		674,046	586,906
NET ASSETS		3,217,986	3,588,018
MEMBER'S FUNDS			
Reserves	13	903,257	1,089,483
Accumulated surplus	14	2,314,729	2,498,535
TOTAL EQUITY		3,217,986	3,588,018

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED JUNE 2025

		Asset		
	Member's	Replacement Reserve		
	Funds		Total	
	\$	\$	\$	
Balance at 1 July 2023	2,472,776	1,089,483	3,562,259	
Comprehensive Income				
Surplus for the year attributable to members of the entity	25,759	-	25,759	
Other comprehensive income for the year				
Total comprehensive income for the year	25,759		25,759	
Balance at 30 June 2024	2,498,535	1,089,483	3,588,018	
Balance at 1 July 2024	2,498,535	1,089,483	3,588,018	
Comprehensive Income				
Surplus for the year attributable to members of the entity	(370,032)	-	(370,032)	
Other comprehensive income for the year	-	-	-	
Transfer from (to) Reserves	186,226	(186,226)		
Total comprehensive income for the year	(183,806)	(186,226)	(370,032)	
Balance at 30 June 2025	2,314,729	903,257	3,217,986	

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED JUNE 2025

	Note	2025	2024
		\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers		4,914,489	4,534,269
Payments to suppliers and employees		(5,154,259)	(4,684,169)
Interest received		117,782	84,209
Finance costs	_		-
Net cash provided by (used in) operating activities	17	(121,988)	(65,691)
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment		62,500	29,500
Proceeds from (Purchase of) investments		36,832	76,082
Purchase of property, plant and equipment	_	(77,820)	(141,116)
Net cash provided by (used in) investing activities	_	21,512	(35,534)
Net increase / (decrease) in cash and cash equivalents held		(100,476)	(101,225)
Cash and cash equivalents at beginning of financial year	_	619,388	720,613
Cash and cash equivalents at end of financial year	4	518,912	619,388

RESPONSIBLE PERSONS' DECLARATION

In accordance with a resolution of the directors (who are the 'Responsible Persons') of St George Community Transport Limited, the directors have determined that the company is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies described in Note 1 to the financial statements.

The directors of the company declare that:

- The financial statements and notes, as set out on pages 7 to 22, are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and:
 - a. Satisfy the requirements of the Australia Charities and Not-for-profits Commission Act 2012; and
 - give a true and fair view of the company's financial position as at 30 June 2025 and of its performance for the
 year ended on that date in accordance with the accounting policies described in Note 1 to the financial
 statements.
- In the directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

Signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Regulations 2013.

Rasnonsihla Parson

Elizabeth Weston

Responsible Person:

Gavin Reynolds

Dated 15th October 2025

AUDITOR'S INDEPENDENCE DECLARATION

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2025 there have been:

- no contraventions of the auditor independence requirements as set out in the ACNC Act 2012 in relation to the audit; and
- 2. no contraventions of any applicable code of professional conduct in relation to the audit.

Kidmans Partners Audit Pty Ltd

Evan Mudie Director

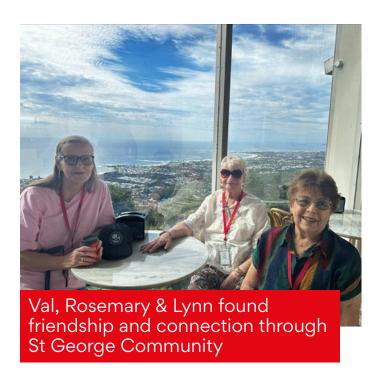
Dated 15th October 2025

Melbourne

Annual Report 2025 Client Stories

CLIENT STORIES

Every Journey Matters



FROM LONELINESS TO LAUGHTER

For many in our community, a simple decision to reach out has opened the door to friendship, confidence, and joy. After experiencing deep personal loss, Val found comfort and connection through St George Community's social outings. Six years on, she continues to travel regularly, cherishing the camaraderie and laughter that fill each trip: "especially in the naughty corner at the back of the bus," she laughs.

Like Val, Lynn and Rosemary discovered that joining St George Community was lifechanging. Lynn found freedom from isolation and a circle of new friends, while Rosemary - recovering from illness and loss - regained her confidence and mobility through the BActive program. Their stories reflect the heart of our mission: helping people live independently, stay socially connected, and rediscover the joy of community.

STEPPING BACK INTO LIFE

For six long months, Anita* didn't leave the house. Living with vision impairment and feeling disconnected from the world around her, the once-active 41-year-old became isolated and withdrawn. Today, thanks to personalised NDIS support from St George Community, she's rediscovering independence and joy. With a dedicated support worker by her side, Anita has begun walking to local shops, joining our social outings, and reconnecting with the community. "She's happy. Really happy," said her father, Raj. "It's like we've got our Anita back."



CONFIDENCE & ADVENTURE

Regular traveller Chris has been part of St George Community's social outings and overnight trips for years. When a recent fall during a Hunter Valley getaway led to an unexpected hospital visit, Fleet Manager Mark's quick action made all the difference. "Mark was quick to act and insisted on calling an ambulance. My GP said I was very lucky — he's my hero!"

Now fully recovered, Chris's love of travel and connection is stronger than ever. "I just love getting out and about with St George Community! Said Chris.



GRATITUDE, COLLABORATION, AND CONTINUED SUCCESS



On behalf of the incredibly dedicated team that comprises St George Community, we express our sincere appreciation to all stakeholders, including clients, partners, employees, and volunteers, for their unwavering support and dedication.

Natasha Stokes, CEO

CONTACT US

