



What does it cost?

There is a small fee which varies depending on where you want to go.

Our office is open from 8.00 am to 4.30 pm



Don't forget to follow us on



STGCT1



St George
Community Transport



@STGCT1

Our mission is to improve people's lives by encouraging and facilitating their mobility, independence and sense of community. Providing transport is our core function, however we offer more than just transport in striving to effectively, efficiently and equitably meet the needs of our clients.

Compliments, Complaints and Suggestions

We want to provide the best service we can and will always be pleased to hear feedback from you. You can call us on **9585 3000** or email us on AskUs@stgct.org.au.

For complaints relating to:
Aged Care - contact the Aged Care Complaints Commissioner on **1800 550 552**, or fill in an online complaint form at www.agecarecomplaints.gov.au

Disability & Community services - contact the Community Services Division, NSW Ombudsman's Office on **1800 451 524** or email nswombo@ombo.nsw.gov.au

NDIS Services - contact the National Disability Insurance Agency on **1800 800 110**, visit one of their offices in person, or go to ndis.gov.au for further information

These are free and confidential services that can assist you in working through any complaints or concerns about the service you are receiving.

If you require a language translator, call the Translating and Interpreting Service (TIS) on **131 450**. They cover over 100 languages and provide this service 24 hours a day, 7 days a week for the cost of a local call.



More Than Just Transport



to enquire or make a booking
contact us on **(02) 9585 3000**
or visit our website
www.stgct.org.au

Getting there Made Easy

Who are we?

St George Community Transport (STGCT) is a not-for-profit service funded under the Community Home Support Program (CHSP). We provide affordable and reliable door to door transport for frail aged and people with disability living in the St George area who meet the CHSP eligibility criteria.

How to become a client

If you are over 65 go to My Aged Care on 1800 200 422 or visit their website www.myagedcare.gov.au to register.



Individual Transport

We will take you to

- medical appointments
- hairdressers
- shopping to Roselands or Rockdale
- clubs or the movies
- libraries
- social groups

Please book at least 3 working days in advance.



Group Transport

We are also available for group transport to care centres, shopping and group social outings.



Enjoy affordable and convenient door to door service

Getting out and about is easy with our fleet of mini buses and cars. All our vehicles are air conditioned and can transport walking aids or wheelchairs.



FREE Travel Training

We also provide FREE Travel Training for people who want to learn about, and gain confidence on, public transport.

contact us on (02) 9585 3000 or visit our website www.stgct.org.au