



## How to register

Call Nurina Simpson on (02) 9585 3000 or email: [nurina.simpson@stgct.org.au](mailto:nurina.simpson@stgct.org.au)

Our office is open from 8.00 am to 4.30 pm



St George Community Transport



STGCT1



@STGCT1

Our mission is to improve people's lives by encouraging and facilitating their mobility, independence and sense of community. Providing transport is our core function, however we offer more than just transport in striving to effectively, efficiently and equitably meet the needs of our clients.

## Compliments, Complaints and Suggestions

We want to provide the best service we can and will always be pleased to hear feedback from you. You can call us on **9585 3000** or email us on [AskUs@stgct.org.au](mailto:AskUs@stgct.org.au).

For complaints relating to:  
Aged Care - contact the Aged Care Complaints Commissioner on **1800 550 552**, or fill in an online complaint form at [www.agedcarecomplaints.gov.au](http://www.agedcarecomplaints.gov.au)

Disability & Community services - contact the Community Services Division, NSW Ombudsman's Office on **1800 451 524** or email [nswombo@ombo.nsw.gov.au](mailto:nswombo@ombo.nsw.gov.au)

NDIS Services - contact the National Disability Insurance Agency on **1800 800 110**, visit one of their offices in person, or go to [ndis.gov.au](http://ndis.gov.au) for further information

These are free and confidential services that can assist you in working through any complaints or concerns about the service you are receiving.

If you require a language translator, call the Translating and Interpreting Service (TIS) on **131 450**. They cover over 100 languages and provide this service 24 hours a day, 7 days a week for the cost of a local call.



## Need Transport as part of your NDIS Plan?



to enquire or make a booking contact us on **(02) 9585 3000** or visit our website

# More than Just Transport

## Who are we?

St George Community Transport (STGCT) is a not-for-profit service. We provide affordable and reliable door to door transport for people with disability living in the St George area who need transport as part of their NDIS plan.

## How to become a client

You need a quote for your transport as part of your NDIS plan, we have got a quotation process all ready.



## Individual Transport

We will take you to

- medical appointments
- hairdressers
- shopping to Roselands or Rockdale
- clubs or the movies
- libraries
- social groups

Please book at least 3 working days in advance.



## Social Support

We also have a range of social outings and shopping bus trips available that you can join once you have registered.



## Enjoy affordable and convenient door to door service

Getting out and about is easy with our fleet of mini buses and cars. All our vehicles are air conditioned and can transport walking aids or wheelchairs.



## FREE Travel Training

We also provide FREE Travel Training for people who want to learn about and gain confidence on public transport

contact us on (02) 9585 3000 or visit our website [www.stgct.org.au](http://www.stgct.org.au)