

# 2019 Annual Report

st george  
community  
transport   
supporting our community



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**“Having discovered your Community Transport was like winning the Lottery! Going to medical appointments now is no longer a chore, it has become a pleasure riding with your drivers. All are such good drivers and they are also courteous and very pleasant.”**

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## Our Board



**Chris Tyler, Chairperson**

## Chairman's Address

### **2019 has been another year of positive developments for St George Community Transport.**

After 6 years leading the organisation, Kate Young retired. After farwelling Kate, we welcomed Carol Strachan in August 2018 and we are delighted with Carol's smooth transition into leading the organisation.

We said a sad farewell to our long-serving Director and volunteer driver, Theo van Waart, who passed away in 2018. Theo would be delighted to know that the appointment of Nicole Shelley to the Board will continue his legacy of professionalism and experienced governance.

New leadership facilitates new opportunities and the past 12 months has seen many positive developments. The Board, in conjunction with senior management, developed and approved the strategic plan for the next 3 years, undertook governance training and further improved our risk management framework.

Our fleet improved with the arrival of "Alexa"; our newest bus with capacity for two wheelchairs. We continued to support community engagement and being involved with Oatley Lions at the Oatley Village Fair. We also improved the way in which we interact with our dedicated volunteers, remaining conscious of their time but also of their desire to help our organisation.

I recently attended a staff and volunteer service award presentation and was thrilled to see the level of commitment and dedication to our organisation by so many people who have provided many years of service (both paid and volunteer) to the St George Community.

We should be proud of the organisation that is, St George Community Transport.



### Chris Tyler

During my belated gap year, I volunteered with STGCT as a driver and later became a Board member. We work in a very close-knit community and I am fortunate to be able to apply my skills to my volunteering position as Chairperson of the Board. It is very satisfying to provide services that support so many community members and to support and encourage people to remain involved and engaged in their community.



### Robert McCarthy

After being a volunteer driver, I went on to become a Board member and Treasurer. I have learned that people are positive and appreciative of any support they are offered when they are facing difficulties. The heartfelt feedback we receive reflects the positive impact of the work we do as a team. I look forward to continuing to improve the lives of our current and future clients by identifying their needs and delivering affordable and high-quality services. Volunteering is very rewarding, and I recommend it to anyone.



### Stephen Downes

I volunteered for STGCT as a driver 15 years ago and then had an opportunity to join the Board. I have thoroughly enjoyed meeting people from diverse backgrounds and have gained a greater understanding of the contributions made to the lives of our community. Our Board members come with varying backgrounds and experience and I feel privileged to be part of such a passionate team. The future of STGCT is to be a first-choice provider of transport to older people and people with disability and I look forward to new opportunities.



### Jennifer Whitten

I have always been keen to give back to the community in which I lived for many years. St George Community Transport is a recognised service in our region and it gives our clients independence and socialisation which is so important. I enjoy contributing to the finance and risk management of the organisation through the Board Sub-Committee and look forward to growing our services to meet the needs of more members of our community.



### **Elizabeth Weston**

I joined the Board in 2016 as I was keen to support a local community organisation. I worked overseas for many years and when I returned to Oatley this was my opportunity to make my contribution in the not for profit sector. I enjoy the comradery of the Board members and contributing to the strategic planning process. St George Community Transport makes a real difference to people's lives and I appreciate the opportunity to be a part of this fantastic organisation.



### **Jimmy Bai**

I first became involved with STGCT through a professional referral while working in Canterbury-Bankstown in 2015. I have developed a great appreciation for the unsung heroes of the not for profit sector and my respect for the invaluable service we provide to our area has only grown as I have met more staff and volunteers. I look forward to the diversification of our services and client base to reflect the cultural mix of our St George community and hope to meet many more of our clients and participants in the future.



### **Nicole Shelley**

Chris approached me to join the Board this year and I was very excited to support an organisation that is client focused and continually looking at ways they can do more in the community. It has been very exciting to meet the wonderful people associated with St George Community Transport and and to share some special occasions such as the launch of the organisation promotional videos and the design on the 2019 annual report.



### **Kevin Weeks**

Following retirement, I noticed the STGCT vehicles in my local area and sought out a volunteering opportunity. I am a volunteer driver and Board member. I enjoy being part of the strategic planning process and assisting in making decisions to purchase or upgrade the fleet. The organisation will provide additional diversified services in the future, including services for people with NDIS plans, services to private clients and additional services in aged care.

# Our Management Team



**Carol Strachan, CEO**

**“I often get calls from clients telling me how much they appreciate the service and our wonderful drivers and carers.”**

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## CEO's Report

**I joined St George Community Transport in August 2018 and it has been an absolute pleasure to be part of a committed and dedicated team who show such genuine care and compassion towards each and every customer.**

Our Board members have been extremely supportive and my managers, Nurina Simpson and Simon Flack, have patiently nurtured my initiation into the world of community transport.

We achieved accreditation under the NDIS Practice Standards which involved several months of very hard work. We have provided manual handling training and driver training to our operational team and have introduced a comprehensive performance review system to support the career plans and training needs of all team members. Many of our team have achieved their 5, 10 and 15 year long service leave milestones which we celebrated with our colleagues.

This year the team delivered 70,691 trips; 9.5% increase from last year's results and we reported a small surplus. This year we welcomed fourteen new people to the team to give us a total of 43 employees and 42 volunteers.

Our Get Healthy at Work Program has seen many of us hit the sidewalk for our weekly walk and we are introducing a BActive program for our customers, to support their wellness and reablement.

Thank you to Deirdre, Shannon and Pepper IT for their beautiful work on this annual report which has captured some memorable experiences shared with our Community Transport family.



### **Nurina Simpson**

What I love about working for STGCT is the people. I am so fortunate to be surrounded by a team of caring, considerate and big-hearted individuals who all share the same objective; to make a difference. My role as Consumer Engagement Manager is to ensure the smooth operation of our services. I absolutely love feedback, the compliments for the team are a joy to share. I also welcome receiving complaints as they give the opportunity to make improvements which benefit everyone. The STGCT team is like a big extended family. All our clients are supported in the way that we would want for our own family members. I am very proud to be part of this wonderful organisation. It really is 'More than just Transport.'



### **Simon Flack**

I like working at STGCT because it's rewarding to be part of a great team that provides a critical and much appreciated service to our local community. Between serving client and stakeholder needs and interacting with my fellow workers, there's never a dull moment. As Finance Manager, I get to use my skills as a Chartered Accountant in a meaningful way. I get plenty of exercise when I walk to work, I have a lot of fun once I get there and working part time allows me quality time with family and friends. LIFE IS GOOD!

# Volunteering



**One quarter of our workforce is made up of volunteers.**

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**We celebrated a very special event during National Volunteer Week to thank our amazing group of volunteers who give up so much of their time to support St George Community Transport.**

One quarter of our workforce is made up of volunteers. We have 42 active volunteers whose combined effort has given over 200 years of service to our organisation. Without them, many clients would miss out on services or social outings and we would not meet our targets under our funding contracts.

The measure of the social impact of the work of a volunteer is not straightforward. If you assist a client to participate in a social activity where they are supported to leave their home, meet friends and reduce their social isolation, how much is that worth? From an organisation's perspective, if we train a volunteer and they acquire skills to apply for a job and go onto a successful career and are better placed to financially support their family, how much is that worth?

The volunteering community is one of Australia's greatest assets. More than 6.4 million people per year volunteer their time and statistics show that volunteering provides benefits to the individual volunteer, the organisation for whom they are volunteering and the community. It has been shown that when a community supports a strong volunteering ethos, less people are socially isolated or left to fend for themselves when they are feeling vulnerable.



# Individual Transport

**St George Community Transport (STGCT) provides individual transport to clients 65 years and over, NDIS Participants, Home Care Package clients, private customers and customers who have a short-term urgent need for transport.**

This is a door to door service for people who have mobility concerns or difficulty managing the traffic congestion or parking at their destination.

In 2018-19 STGCT delivered over 70,000 trips to 3,000 customers. Our most frequented destinations include St George Public and Private Hospitals, Rockdale Plaza and Hurstville Eye Specialist. We added a new car and sprinter to our fleet during the year and maintained our high level of vehicle utilisation at 92%.

Our client fees remain unchanged and our demand for services is increasing. We have collaborated with Canterbury Bankstown Community Transport to share the trips to Westmead Hospital and Parramatta and are operating a bus shuttle to the city.



“I thank you and all your staff for all the help and kindness for transporting me to and from my doctors and hospital appointments. I don't know what I would do without you.”

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## National Disability Insurance Scheme (NDIS)

**NDIS supports a better life for people with a significant and permanent disability and their families and carers. NDIA is the National Disability Insurance Agency which was introduced to roll out NDIS. Government funding for people with significant and permanent disability was previously block funded to service providers.**

This has changed. The government has now placed the funds in the hands of the individual. The individual has the freedom to make their own decisions about when, by whom, where and how these services are delivered.

The NDIS is all about building capacity for individuals to improve their quality of life and well-being. At St George Community Transport (STGCT) we enable people to access their work, medical appointments, social outings and much more so that they can continue to manage their day to day needs and live a full life.

We are committed to growing this service to meet the demand from people with disability living in the St George area. Our participants have provided feedback that social inclusion is very important to them. As part of our continuous improvement, STGCT will provide opportunities for social outings for the different age groups and interests of our participants to give them more choice and accessible options to be part of our community.



## Social Outings

**A few years ago we started running social outings once or twice a week to various locations within a couple of hours drive from the St George area. These soon became very popular with our clients who now anxiously wait on each issue of our newsletter to find out what new adventures are in store for them.**

Last year we combined our two areas and increased our outings to three times per week. This has proven to be very successful as we now go on up to 40 outings every quarter. The outings are often educational, entertaining and accompanied with a lovely lunch or afternoon tea. It certainly is not surprising that there are so many happy, smiling faces on our buses.

A client recently told me, “If it wasn’t for St George Community Transport, I wouldn’t have any friends.” Comments like these make it all worthwhile.

While other community transport organisations also run social outings, our clients tell us that ours are the best – interesting locations and well organised days out. Our drivers and carers take special care to ensure that everyone is well looked after and enjoying themselves.

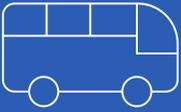
**“I had a great day with Bob and everyone on our bus, a lovely group today. I could have spent all day with the books too as I love books and they had a great selection of old and new.”**

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**216**   
Bingo Trips

**134**   
social outings

**3,723**   
clients went on  
social outings

**87**   
shopping trips

**8.7%**   
growth in no. of people

# St George Shuttle

**The St George Shuttle kicked off in February 2019. The shuttle is generously supported by Georges River Council and Bendigo Bank. The objective of this new initiative is to ease traffic congestion in the Kogarah and Hurstville city centres by reducing the demand for parking.**

We are very fortunate to be working with some very supportive partners including; St George Public Hospital, St George Private Hospital, St Patrick's Green, Westfield Hurstville, Rockdale Plaza, Calvary Hospital, Estia Health Kogarah and Kogarah Town Centre. Georges River Council has been particularly helpful in allowing our vehicles to stop in the bus zones at Cross Street Hurstville and Railway Parade Kogarah.

The Shuttle is open to the public and operates from 8.30am to 4.00pm, Monday to Friday. The service is ideal for people travelling between the station and the hospital if they are visiting family or friends or travelling from the station to a medical appointment in the Hospital precinct. The service also suits our regular passengers who need to visit the shops for some provisions or to enjoy a nice lunch.

The feedback from our passengers has been very positive and we look forward to continuing the service for the remainder of 2019.

## Our Bus Stops at:

- Kogarah Station
- St George Public Hospital
- St George Private Hospital
- St Patrick's Green
- Estia Health Kogarah
- Calvary Hospital
- Rockdale Plaza
- Westfield Hurstville

# 70,691



trips in 2019 compared  
to 64,553 in 2018

# 20%



of our consumers are from  
Culturally and Linguistically  
Diverse (CALD) backgrounds

# 8.8%



growth in kms travelled

# 40



up to 40 outings  
every quarter



# Home Care Packages

**Home Care Packages support people with complex needs to remain living independently in their own homes.**

This program is part of the Australian Government's care for older Australians and fills the gap between the Commonwealth Home Support Program and Residential Aged Care.

We would like to maintain our wonderful relationship with our clients and support them through the next stage of their lives. A home care package is designed to be delivered in a person-centred model where the client has control and choice.

We aim to support the client to have a good quality life and to stay living in their own home where they are comfortable and surrounded by their own treasures. We value our relationship with our clients and always look forward to sharing a laugh or a good story with them.



**“I would like to thank the wonderful carers and drivers who look after my mother. Mum is much happier and it is a bonus knowing she is with such caring people.”**

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# Shopping Bus

**We run a shopping bus every Friday alternating between two shopping centres; Rockdale Plaza and Roselands.**

Our driver and carer pick up everyone and then drop them off at the shops, returning in two hours time. We have fitted out our bus “Big Ted” with special shelving so that our driver and carer can carefully and safely stack and transport all those precious items.

Many of our clients have found this service extremely helpful and it is becoming so popular that we often need to run two services a day to cater for everyone.



## Mens Shed

**The Mens Shed groups in the St George area are a fantastic way for men and women to come together and share a cup of tea or coffee and some good tales.**

Many Sheds focus on projects where people can use their skills in wood working, metal work or craft to create something for themselves or others. There are over 900 sheds located across Australia and there are thousands of active members.

These spaces give men and women a safe place to share and learn and can often be a space for mentoring others including inter-generational mentoring which is so important to ensure that the skills of our older generation are not lost. St George Community Transport met Bernie Dolan at the St George Mens Shed and spoke about how we can support groups of men to get out and about.

**Share skills and experience while standing side by side.**

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**“We are very proud to be transporting people in well maintained vehicles and are investing in ways to make our vehicles even safer and more comfortable.”**

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## **Our Fleet**

**St George Community Transport (STGCT) boasts a fleet of 26 vehicles and is proud to promote our new Mercedes Sprinter which joined the fleet in April 2019.**

This vehicle which we have named “Alexa” after our loyal, long standing volunteer of 16 years can accommodate two wheelchairs and allows us the flexibility to meet the demand of our customers.

We are very proud to be transporting people in well maintained vehicles and are investing in ways to make our vehicles even safer and more comfortable with reversing cameras, grab handles and rotating seats. We are compliant under the NSW Point to Point Legislation and have prepared for an audit against the Bus Operator Accreditation Scheme. In 2018-19 we travelled over 530,000 kms and provided over 70,000 trips to our customers.

Look out for the new names on our cars! We are extending our tradition of naming our buses after current and retired volunteers to include our cars. Why not see if you can spot a new name?



## Private and Group Hire





# Our People

**It is our beautiful clients who verify the great job the team at St George Community Transport (STGCT) do each and every day.**

In our 2019 client survey, over 97% of our clients rated our drivers and carers very highly and over 98.5% of clients said that our booking and scheduling team do a great job. Overall STGCT received a positive review about its services.

We have worked very hard and have enjoyed some special celebrations with our Christmas party at Oatley RSL where Mark Whitwell was the master of ceremony and Glenda and Allan Green featured as our Santa and Mrs Claus for our Christmas photos. More recently we celebrated the years of service for our staff, noting that Julie Dimitropoulos was awarded her 15 years' service badge and Donna Mason, Martine Balkwell and Rick Ford were awarded their 10 years' service badge.

All our staff participate in regular performance reviews which gives them the opportunity to discuss their training needs, career goals or areas in which the organisation can improve. The staff have come up with some great ideas;

*"Our clients often need services on the weekends"*

*"Our office should be accessible for people with disability"*

*"Add to the social newsletter a profile of a driver/carer"*

*"Our staff can always benefit from more training about dementia."*

We are very happy to boast our commitment to staff training this year with all direct staff attending manual handling training. NRMA provided our drivers with classroom training and small groups of drivers are participating in practical training. Our office and carer teams are completing the NDIS worker orientation which provides a great snapshot of the do's and don'ts when working with people with disability.

**"Our People  
make all the  
difference!"**

—

**30**

Permanent  
Employees

**11**

Casual  
Employees

**42**

Volunteers

# 77%

of our team reported that everyone is treated fairly in our organisation - up 36.01% from FY18

# 82%

of the team reported that we work to attract, develop and retain people with diverse backgrounds - up 27.51% from FY18

# 95%

of our team reported that our senior management communicate well with staff members - up 35.78% from FY18



# Travel Training



## What is travel training exactly?

It is a program that NSW Transport started in 2016 to assist people to navigate the public transport system.

Travel Training is offered to everyone and is available on a 'one on one' basis or to groups. The training may involve purchasing an opal card, reading a timetable, planning a trip and practising the journey.

We have travel trained students from three high schools since we started the program, one of which we have been working with since early 2017. The teachers, children and parents of our high school participants are most appreciative of this program, and some of the parents have approached us to travel train their children as they progress onto TAFE and work.

We have also been working with support agencies in the area who work with adults with mental health issues. Travel training has helped some adults with anxiety now feel confident about catching the bus or train, giving them a freedom they had not previously experienced.

**Training can give our clients a freedom they had not previously experienced.**

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# Treasurer's Report

## It is my pleasure to present to you the financial report for the 2018-2019 financial year.

St George Community Transport (STGCT) achieved a small deficit of \$3,545 against a budgeted deficit of \$31,207. This result is very pleasing considering our commitment to various projects including:

- Update of our information systems security
  - Staff training in manual handling systems and driver training
  - Accreditation under the NDIS Practice Standards
  - Launch of the St George Shuttle in Kogarah and Hurstville
  - Increased safety equipment for our vehicles
  - Purchase of our new sprinter Alexa.
- Transport for NSW increased funding this year which enabled us to provide an additional 2,879 trips to our clients and to subsidise the cost of travel for our NDIS participants. This brought our total funding to \$2.09m. STGCT was also fortunate to secure a grant for \$3,250 from Georges River Council to support the St George Shuttle.

Income was supplemented by revenue generated directly by our organisation, bringing total revenue for the year to \$3m, a 10% increase on budget and a 9% increase on the previous year.

Total operating expenditure was \$3m, a 10% increase on the previous year. This additional expenditure supported a 9.5% growth in service delivery and support for the risk management of the business. STGCT provided 70,691 trips against a target of 65,761 and improved the utilisation of the fleet in bus hire and individual transport.

The Balance Sheet continues to reflect the strong financial position of STGCT with total current assets of \$2.4m. Equity is \$3,025,910 which comprises our vehicle replacement reserve \$1,093,919 and retained earnings of \$1,931,991.

The challenge remains to maintain financial stability whilst building sustainability and new initiatives to support the organisation for anticipated changes in the sector. We are well positioned to achieve this and deliver on our major strategic objectives.

# 70,000

over 70,000 trips to over 3,000 customers

# \$3M

Total income

# 9%↑

Increase in kms travelled

# 70%↑

Growth in bus utilisation: 70% in FY19 from 57.9% in FY18

# 6-7%↑

productivity increase in delivering trips

## INDEPENDENT AUDITOR'S REPORT

**To: the Members of St George Community Transport Limited**

### Report on the Audit of the Financial Report

#### Opinion

We have audited the financial report of St George Community Transport Limited, which comprises the statement of financial position as at 30 June 2019, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended 30<sup>th</sup> of June 2019, and notes to the financial statements, including a summary of significant accounting policies, and the company's declaration.

In our opinion the financial report of St George Community Transport Limited has been prepared in accordance with the *Corporations Act 2001*, including:

- a) giving a true and fair view of the company's financial position as at 30 June 2019 and of its financial performance for the year ended 30<sup>th</sup> of June 2019; and
- b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

#### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's responsibilities for the Audit of the Financial Report section of our report. We are independent of the company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Other Information

The company is responsible for the other information. The other information comprises the information included in the company's annual report for the year ended 30<sup>th</sup> of June 2019, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Responsibilities of the company for the Financial Report

The company is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the Australian Charities and Not-for-profits Commission Regulation 2013, and for such internal control as the company determine is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the company is responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the company either intends to liquidate the registered entity or to cease operations, or has no realistic alternative but to do so.

The company is responsible for overseeing the company's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the company.
- Conclude on the appropriateness of the company's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.

#### Sydney

PO Box 70  
Miranda NSW 2228

#### Wollongong

Level 2, 1 Rawson Street  
Wollongong NSW 2500

#### Darwin

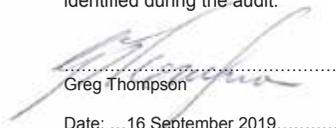
Unit 5, 10 Charlton Court  
Woolner NT 0820

#### Enquiry

[gthompson@thompsongaustralia.com.au](mailto:gthompson@thompsongaustralia.com.au)  
+608 274 443  
ABN 68 868 147 575

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the company regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control identified during the audit.



Greg Thompson

Date: ...16 September 2019.....

PO Box 70  
Miranda NSW 2228

## AUDITOR'S INDEPENDENCE DECLARATION

### To: the Committee of St George Community Transport Limited

I declare that, to the best of my knowledge and belief, in relation to the audit of the financial year ended 30 June 2019, there have been:

- no contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- no contraventions of any applicable code of professional conduct in relation to the audit.



Greg Thompson

Sydney 24th day of June 2019

#### Darwin

Unit 5, 15 Charlton Court  
Woolmer NT 0820

#### Sydney

PO Box 70  
Miranda NSW 2228

#### Wollongong

Level 2, 1 Rawson Street  
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#### Enquiry

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 0408 274 443  
 AIN 68 888 147 678

# Income Statement

## Income Statement as at 30 June 2019

	2019	2018
	\$	\$
<b>Revenue</b>		
Grants	2,094,881	1,975,877
Client contributions	799,369	692,553
Interest	47,793	48,164
Profit on disposal of vehicles	27,794	4,589
Other	32,941	33,759
<b>Total Revenue</b>	<b>3,002,778</b>	<b>2,754,942</b>
<b>Expenses</b>		
Salary & Related costs	2,022,387	1,759,062
Transport costs (exclude Depreciation)	330,641	306,955
Depreciation & Amortisation	182,904	204,198
Rent	79,682	73,808
Volunteers	81,730	75,523
Administration	91,760	69,907
Insurance	33,896	61,934
Auditors Remuneration	11,450	11,191
Loss on disposal of vehicles-		-
Others	171,874	146,566
<b>Total Expenses</b>	<b>3,006,324</b>	<b>2,709,144</b>
<b>Operating Profit (Loss) for the year</b>	<b>(3,546)</b>	<b>45,798</b>
Other Comprehensive Income	-	-
<b>Total Comprehensive Income (Loss) for the year</b>	<b>(3,546)</b>	<b>45,798</b>

# Statement of Financial Position

## Statement of Financial Position as at 30 June 2019

	2019	2018
	\$	\$
<b>ASSETS</b>		
<b>Current Assets</b>		
Cash and cash equivalents	2,327,200	2,268,937
Receivables	132,674	84,301
<b>Total Current Assets</b>	<b>2,459,874</b>	<b>2,353,238</b>
<b>Non Current Assets</b>		
Property, Plant & Equipment	943,650	995,055
<b>Total Non Current Assets</b>	<b>943,650</b>	<b>995,055</b>
<b>TOTAL ASSETS</b>	<b>3,403,524</b>	<b>3,348,293</b>
<b>LIABILITIES</b>		
<b>Current Liabilities</b>		
Payables	149,396	105,138
Provisions	181,192	163,121
<b>Total Current Liabilities</b>	<b>330,588</b>	<b>268,259</b>
<b>Non Current Liabilities</b>		
Provisions	47,027	50,578
<b>Total Non Current Liabilities</b>	<b>47,027</b>	<b>50,578</b>
<b>TOTAL LIABILITIES</b>	<b>377,615</b>	<b>318,837</b>
<b>NET ASSETS</b>	<b>3,025,909</b>	<b>3,029,456</b>
<b>EQUITY</b>		
Reserves	1,093,918	1,099,836
Accumulated funds	1,931,991	1,929,620
<b>TOTAL EQUITY</b>	<b>3,025,909</b>	<b>3,029,456</b>

## Changes in Equity

### Changes in Equity as at 30 June 2019

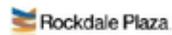
	Asset Replacement Reserve	Accumulated Funds	Total
2019	\$	\$	\$
Balance at 1 July 2018	1,099,835	1,929,620	3,029,455
Transfer from Asset Replacement Reserve	-	5,917	5,917
(Loss) for the year	-	(3,546)	(3,546)
Transfer to Accumulated Funds	(5,917)	-	(5,917)
<b>Balance at 30 June 2019</b>	<b>1,093,918</b>	<b>1,931,991</b>	<b>3,025,909</b>

	Asset Replacement Reserve	Accumulated Funds	Total
2018	\$	\$	\$
Balance at 1 July 2017	977,508	2,006,150	2,983,658
Transfer to Asset Replacement Reserve	-	(122,328)	(122,328)
Profit for the year	-	45,798	45,798
Transfer from Accumulated Funds	122,328	-	122,328
<b>Balance at 30 June 2018</b>	<b>1,099,836</b>	<b>1,929,620</b>	<b>3,029,455</b>

## Cash Flow Statement

	2019	2018
	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
<b>Receipts</b>		
Grants received	2,094,881	1,975,877
Receipts from Clients	750,996	664,814
Other	85,041	76,780
<b>Total Receipts</b>	<b>2,930,918</b>	<b>2,717,471</b>
<b>Payments</b>		
Employee related	(2,022,387)	(1,759,062)
Suppliers	(746,564)	(686,322)
<b>Total Payments</b>	<b>(2,768,915)</b>	<b>(2,445,384)</b>
<b>NET CASH FLOWS FROM OPERATING ACTIVITIES</b>	<b>161,967</b>	<b>272,087</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
Proceeds from disposal of vehicles	40,000	16,409
Purchases of plant, equipment and intangibles	(143,704)	(48,817)
Others	-	4,500
<b>NET CASH FLOWS FROM INVESTING ACTIVITIES</b>	<b>(103,704)</b>	<b>(27,908)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
Bank borrowings	-	-
<b>NET CASH FLOWS FROM FINANCING ACTIVITIES</b>	<b>-</b>	<b>-</b>
<b>NET INCREASE IN CASH</b>	<b>58,263</b>	<b>244,179</b>
Opening cash and cash equivalents	2,268,937	2,024,758
<b>CLOSING CASH AND CASH EQUIVALENTS</b>	<b>2,327,200</b>	<b>2,268,937</b>

# Our Stakeholders and Partners





# More than just transport

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